

De : Tayeb Ben newlifedoha2020@gmail.com
Objet : TR : InterContinental Doha The City
Date : 16 nov. 2023 à 11:48:15
À : benabderrahmane.tayeb@gmail.com

----- Message transféré -----

De : **Maddah, Rewa** <Rewa.Maddah@ihg.com>

Date : jeudi 16 novembre 2023

Objet : InterContinental Doha The City

À : Tayeb Ben <newlifedoha2020@gmail.com>

Cc : "Al Qawasmi, Raef" <Raef.ALQawasmi@ihg.com>, "Fouani, Ali" <Ali.Fouani@ihg.com>, "Barqawi, Ali" <Ali.Barqawi@ihg.com>, "Oblifias, Cellini" <Cellini.Oblifias@ihg.com>, "credit, icdohathecity" <icdohathecity.credit@ihg.com>, "de Rose, Jude" <Jude.deRose1@ihg.com>, "Flondor, Angela" <Angela.Flondor@ihg.com>, "Instant Service Centre, IC Doha The City" <icdohatc.isc@ihg.com>, "Front Desk, IC Doha The City" <icdohatc.fro@ihg.com>

Dear Mr. Tayeb,

Greetings from Intercontinental Doha the City,

In line with the below, please note that we checked with our concierge team but we didn't receive any letters and folds. Furthermore, kindly note we update our records every 6 months and we didn't find anything.

We remain at your entire disposal for any further assistance.

Kind Regards,

Rewa Maddah
Rooms Controller
Intercontinental® Doha The City
Off Al Wahda Road, West Bay
PO Box 22178 | Doha, Qatar
Tel: [+974 4015 8888](tel:+97440158888)
Fax: [+974 4015 8810](tel:+97440158810)
Toll Free: 00 800100844
Email Address: rewa.maddah@ihg.com



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From: Tayeb Ben <newlifedoha2020@gmail.com>

Sent: Wednesday, November 15, 2023 11:55 PM

To: Maddah, Rewa <Rewa.Maddah@ihg.com>

Cc: Al Qawasmi, Raef <Raef.AlQawasmi@ihg.com>; Fouani, Ali <Ali.Fouani@ihg.com>; Barqawi, Ali <Ali.Barqawi@ihg.com>; Oblifias, Cellini <Cellini.Oblifias@ihg.com>; credit, icdohathecity <icdohathecity.credit@ihg.com>; de Rose, Jude <Jude.deRose1@ihg.com>; Flondor, Angela <Angela.Flondor@ihg.com>; Instant Service Centre, IC Doha The City <lcdohatc.isc@ihg.com>; Front Desk, IC Doha The City <lcdohatc.fro@ihg.com>

Subject: Re: InterContinental Doha The City

Good morning ,

I hope you're doing well .

As you know, I stayed at your hotel from July 1 to October 31, 2020 where I received various letters and folds.

Various interlocutors claim to have sent to me letters to my attention after my stay in your establishment but I haven't received anything from you.

Could you confirm for me if you received these letters and folds from the time I left the hotel until today or not ?

Thanking you for your prompt response.

Kind regards,

Tayeb BENABDERRAHMANE

Le mercredi 14 juin 2023, Maddah, Rewa <Rewa.Maddah@ihg.com> a écrit :

Dear Mr. Tayeb,

Good day,

Please note that your stay was for two separate bookings, the first booking for one month and the second booking for three consecutive months, but they were combined in 1 invoice all together as per the attached invoice. The month of July is already included in this invoice in the details.

For any further assistance do not hesitate to contact us.

Kind Regards,

Rewa Maddah
Front Office Supervisor
Intercontinental® Doha The City
Off Al Wahda Road, West Bay
PO Box 22178 | Doha, Qatar
Tel: [+974 4015 8888](tel:+97440158888)
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From: Tayeb Ben <newlifedoha2020@gmail.com>

Sent: Wednesday, June 14, 2023 10:00 AM

To: Maddah, Rewa <Rewa.Maddah@ihg.com>

Cc: Al Qawasmi, Raef <Raef.AlQawasmi@ihg.com>; Fouani, Ali <Ali.Fouani@ihg.com>; Barqawi, Ali <Ali.Barqawi@ihg.com>; Oblifias, Cellini <Cellini.Oblifias@ihg.com>; credit, icdohathecity <icdohathecity.credit@ihg.com>; de Rose, Jude <Jude.deRose1@ihg.com>; Flondor, Angela